In the Claims:

Please amend claims 1, 2, 10, 11, 19 and 20 as indicated below.

- 1. (Currently amended) A computer-implemented method for providing differentiated quality of service in an application server, comprising:
 - a server system receiving a request, wherein said request includes information indicating at least one of user identity, current user role, or a time constraint; and

in response to receiving the request:

accessing pre-determined policy data;

establishing a quality of service context based on <u>said information</u>

<u>included in said request and said policy data;</u> and

propagating said quality of service context with said request in the server system.

- 2. (Currently amended) The method of claim 1,
- wherein said request includes information <u>further indicates</u> indicating at least one of user identity, current user role, <u>a</u> requested service, or a time constraint; and
- wherein said establishing a quality of service context comprises establishing the quality of service context based on said information and the policy data.

- 3. (Previously presented) The method of claim 1 wherein said quality of service context includes information indicating at least one of service class, priority, or deadline.
- 4. (Original) The method of claim 1 wherein said establishing a quality of service context is completed at an ingress point.
- 5. (Previously presented) The method of claim 4 wherein said ingress point is at least one of a web server or a protocol manager service within said server system.
- 6. (Previously presented) The method of claim 1 further comprising, propagating the same quality of service context with a subsequent request related to said request.
- 7. (Original) The method of claim 1 wherein said propagating includes inserting said quality of service context adjacent to at least one of a security and transaction context.
- 8. (Original) The method of claim 1 wherein a load balancing service dispatches said request including said quality of service context, to an application server in a plurality of application servers, based on said quality of service context.
- 9. (Original) The method of claim 1 wherein a request manager service dispatches said request including said quality of service context, to a component in a plurality of components, based on said quality of service context.
- 10. (Currently amended) A computer-readable medium comprising program instructions executable to implement:

a server system, configured to:

receive a request, wherein said request includes information indicating at least one of user identity, current user role, or time constraint; and

in response to receiving the request:

access pre-determined policy data;

establish a quality of service context based on <u>said information</u>

<u>included in said request and said policy data; and</u>

propagate said quality of service context with said request in the server system.

11. (Currently amended) The computer-readable medium of claim 10,

wherein said request includes information further indicates indicating at least one of user identity, current user role, a requested service, or time constraint; and

wherein said establishing a quality of service context comprises establishing the quality of service context based on the included information and the policy data.

- 12. (Previously presented) The computer-readable medium of claim 10, wherein said quality of service context includes information indicating at least one of service class, priority, or deadline.
- 13. (Original) The computer-readable medium of claim 10, wherein said establishing a quality of service context is completed at an ingress point.
- 14. (Previously presented) The computer-readable medium of claim 13 wherein said ingress point is at least one of a web server or a protocol manager service within said server system.

- 15. (Previously presented) The computer-readable medium of claim 10, further comprising program instructions executable to: propagate the same quality of service context with a subsequent request related to said request.
- 16. (Original) The computer-readable medium of claim 10, wherein said propagating includes inserting said quality of service context adjacent to at least one of a security and transaction context.
- 17. (Original) The computer-readable medium of claim 10, wherein a load balancing service dispatches said request including said quality of service context, to an application server in a plurality of application servers, based on said quality of service context.
- 18. (Original) The computer readable medium of claim 10, wherein a request manager service dispatches said request including said quality of service context, to a component in a plurality of components, based on said quality of service context.
 - 19. (Currently amended) A first computer system comprising:

a processor;

a memory storing program instructions;

wherein the processor is operable to execute the program instructions to implement a server system configured to:

receive a request, wherein said request includes information indicating at least one of user identity, current user role, or time constraint; and

in response to receiving the request, the server system is further configured to:

access pre-determined policy data;

establish a quality of service context based on <u>said information</u> included in said request and said policy data; and

propagate said quality of service context with said request in the server system.

20. (Currently amended) The system of claim 19,

wherein said request includes information <u>further indicates</u> indicating at least one of user identity, current user role, <u>a</u> requested service, or time constraint; and

wherein the server system is configured to establish the quality of service context based on the included information and the policy data.

- 21. (Previously presented) The system of claim 19, wherein said quality of service context includes information indicating at least one of service class, priority, or deadline.
- 22. (Original) The system of claim 19, wherein said establishing a quality of service context is completed at an ingress point.
- 23. (Previously presented) The system of claim 22, wherein said ingress point is at least one of a web server or a protocol manager service within said server system.

- 24. (Previously presented) The system of claim 19, further comprising program instructions to: propagate the same quality of service context with a subsequent request related to said request.
- 25. (Original) The system of claim 19, wherein said propagating includes inserting said quality of service context adjacent to at least one of a security and transaction context.
- 26. (Original) The system of claim 19, wherein a load balancing service dispatches said request including said quality of service context, to an application server in a plurality of application servers, based on said quality of service context.
- 27. (Original) The system of claim 19, wherein a request manager service dispatches said request including said quality of service context, to a component in a plurality of components, based on said quality of service context.